

# Guarantee

We provide a 1 year guarantee for products supplied and fitted by us, subject to the following

1. **\*\*Duration:\*\*** The guarantee is valid for 12 months from the date of purchase for the product and the fitting service.
2. **\*\*Coverage:\*\*** The guarantee covers any manufacturer faults or failures in the product and any issues with the fitting services provided by our business.
3. **\*\*Eligibility Criteria:\*\***
  - Customers must have proof of purchase (receipt or invoice) to claim the guarantee.
  - The guarantee is applicable only for the original purchaser and is non-transferable.
  - Any alterations, misuse, or unauthorized repairs made to the product or fitting services will void the guarantee.
4. **\*\*Customer Service and Satisfaction:\*\***
  - Our guarantee is a reflection of our commitment to customer service and satisfaction. We aim to ensure that our customers are happy with both the product and the fitting services.
  - We prioritize resolving any issues promptly and effectively to ensure a positive experience for our customers.
5. **\*\*Liability Insurance Coverage:\*\***
  - Our business is covered by full liability insurance, providing additional assurance to customers that they are protected in case of any unforeseen circumstances related to our products or services.